

HAVING A 'USUAL' DOCTOR

At Collingwood Health Group we believe everyone benefits from having a named usual doctor - this is the person we hope you would see for your health care

What would be the advantages of this?

- You get to know your doctor
- Your doctor gets to know you and about your health problems
- Hospital letters and other correspondence will all go to the same doctor
- You won't have to repeat the same things time after time to different doctors

Are there any disadvantages?

- You may have to wait a bit longer to see or speak to them but we think the wait is often worth it.

Although we are encouraging you to have a named usual doctor, this does not mean that you always have to see them every time for every problem.

URGENT problems will be dealt with as needed, regardless of whether or not your usual doctor is available.

We have had to allocate you your usual GP. Ask about this when you are next in the surgery and if you want to change to someone else, just let us know.